



The Shaftesbury Hotel Collection

1. Points for Stay

1.1 *Premier Reward* points may be earned at any hotel participating in The Shaftesbury Hotel Collection.

1.2 Members will be awarded TEN (10) points for each ONE (1) Pound Sterling (or its equivalent in another currency) paid on the member hotel room rate only.

1.3 In case if members pay in a currency other than Sterling, the amount spent will be converted into Sterling at the rate applicable on the date of check-out.

1.4 When sign in the *Premier Club Rewards*, you will automatically receive free 100 points in your account.

1.5 Points will be rewarded on the net amount spent.

1.6 Each room must be registered in the Member's name. To ensure points are posted to the Member's account, members should mention their email address at check in.

1.7 Points are only awarded once the stay charges have been wholly paid and processed.

1.8 *Premier Club Reward* members will be kept aware of their points in account and will be informed with any promotional offers. Members can access their account information online at www.theshaftesbury.co.uk.

1.9 If Members have not received points for their stay at any of the Shaftesbury Hotel Collection participating hotel, they must contact the *Premier Club Rewards* Service Center in writing with a legible copy of the Member's hotel folio within six months from their check out. The Shaftesbury Hotel Collection has the right to deny such credits if members fail to provide an adequate documentation. For Member's benefit, Members should keep all hotel travel documents safe until they are awarded points for the stays.

2. Limits on Points for Stay

2.1 Only Members booking via our The Shaftesbury Hotel Collection website and pay the standard rate will be entitled to *Premier Club Rewards* benefits.

2.2 Points are not awarded for complimentary rooms.

2.3 The Shaftesbury Hotel Collection employees are prohibited to participate in the *Premier Club Rewards*.

2.4 Points are not awarded for stays at the following room rates: net wholesale individual and group rate, package rate, discounted rate, corporate rate, employee discount rate, crew rate, seasonal worker/crew rate, industry discount rate, complimentary hotel stays and most rates booked through third party web sites.

2.5 A Member may earn points for amounts spent on up to two hotel rooms at the same time, in condition that each of the rooms is booked in his/her name and is paid for personally by him/her, and not by the employer.

2.6 *Premier Club Rewards* offers membership to individuals only and not to corporations.

2.7 *Premier Club Rewards* points will not be awarded beyond the termination date of a Member's participation in the Club, however *Premier Club Rewards* members will be provided six months from the termination date to redeem the points they have in account. Any points remaining beyond that date will expire.

2.8 If members get refunds for which they received points, The Shaftesbury Hotel Collection will adjust the number of points awarded accordingly.

3. Notice of Changes

3.1 At any time, with or without notice, The Shaftesbury Hotel Collection has the right to change, modify or cancel *Premier Club Rewards* regulations and rewards at any time.

3.2 Any such changes will be shown in the *Premier Club Rewards* Terms and Conditions available at The Shaftesbury Hotel Collection website and will be effective immediately unless stated otherwise. A notice that a change has been made will be placed on the web site for a reasonable period of time.

3.3 The Shaftesbury Hotel Collection will try to notify *Premier Club Rewards* members of major Club changes, but will not be liable for failure to do so.

4. Rewards

4.1 Advance reservations are required.

4.2 *Premier Club Rewards* members with a minimum of 10000 points are eligible for a free night or free dinner in any hotel of The Shaftesbury Hotel Collection.

4.3 Rooms are limited, subject to availability and may be unavailable during high demand periods

4.4 If accommodation is not available in the hotel you are booked in, you will be accommodated in another hotel of The Shaftesbury Hotel Collection, of the same standard or even better standard than the hotel you are booked in.

4.4 Reward Night rooms do not include food and beverages. Any extras charges must be paid directly to the hotel prior to check-out.

4.5 The Shaftesbury Hotel Collection reserves the right to restrict, suspend, modify or substitute the Reward Nights Club at any time without notice.

For more information

Please visit www.theshaftesbury.co.uk

Or contact the Premier Club Rewards on:

Tel: 020 7745 1467

Fax: 020 7745 1221

Email: premierclub@theshaftesbury.co.uk